

# Candid Nonprofit Directory

## FREQUENTLY ASKED QUESTIONS

### How are the Candid Seals of Transparency (Bronze, Silver, Gold, Platinum) determined?

- Seals of Transparency are ultimately determined by the amount of information a nonprofit organization shares beyond what is listed in their 990.

#### The Candid Seals of Transparency



Share your mission and keep basic contact information up-to-date  
**so donors can find you**



Provide program(s) information and brand details  
**to guide funding decisions**



Provide financial and leadership information  
**to gain trust and support**



Share your measures of progress + results  
**to highlight your impact**

Candid.

@CandidDotOrg | candid.org

- The Seals of Transparency are NOT determined by Stanislaus Community Foundation.

### How do I create or update my nonprofit's Candid profile?

- For a list of steps to creating/updating a Candid profile, visit their Support page at [www.help.guidestar.org/en/](http://www.help.guidestar.org/en/).
- If you need further assistance, you can contact their Support Team at [support@candid.org](mailto:support@candid.org).
- For general questions, you can reach out to Samantha Jones at [sjones@stanislauscf.org](mailto:sjones@stanislauscf.org).

### Can I search for nonprofit organizations outside of Stanislaus County?

- This Nonprofit Directory currently includes all nonprofits operating within Stanislaus, San Joaquin, and Merced counties.
- A nationwide search can be done using Candid's public database at [www.candid.org](http://www.candid.org).

### Why can't I find the nonprofit organization I'm looking for, even though they are part of Stanislaus, San Joaquin, or Merced counties?

- Oftentimes spelling errors are the culprit. Double-check the spelling of the organization.
- If the organization you are searching for is a subsidiary of a larger parent organization, it's likely they will not show up due to not being registered independently with the IRS.
  - Ex: Jessica's House, located in Turlock, is part of Emanuel Medical Center. Emanuel Medical Center is registered with the IRS, Jessica's House is not.
- If you are searching for a church or religious organization, they will not show up in the directory unless they are registered with the IRS. Churches often are tax-exempt organizations and automatically receive a tax-exempt status without having to register with the IRS.